



PLEASE RETURN COMPLETED FORM TO:

Dunmore Escapes,
Littlewood, Kilmacomb,
Dunmore East, Co. Waterford.

Tel: 085 8689338 / 051 383699
Email: info@dunmoreescapes.ie

HOLIDAY DETAILS:

Holiday Details: Arrival Date:
Departure Date:
Approx Arrival Time:
Number of Nights:
Number of Guests:

Name of Accommodation:

Special Requirements: Cot: High Chair:

Other:
.....

Signature: Date:

PARTY DETAILS:

Leader Information:

Name:

Address:
.....

Mobile:

Email:

A deposit of €200 is required with this signed booking form. Bookings made within 10 weeks of arrival must be paid in full. Full balance is due 10 weeks prior to arrival.

BOOKING CONDITIONS OVERLEAF

Dunmore Escapes - Terms & Conditions

1. Deposit

A booking for a holiday becomes firm when a deposit of €200 together with a completed booking form is received by us. Up to that time it is a provisional booking. Provisional bookings are held for a maximum of 7 days.

2. VAT

The holiday price includes Value Added Tax, If rates of VAT change, we reserve the right to amend prices accordingly.

3. Final Payment

The full balance of the total holiday cost is payable not later than ten weeks before the holiday begins. Reminders will not be sent unless requested. If the full balance is not paid on time we reserve the right to cancel the holiday, in which case the deposit will be forfeited. Payment date will always show on your Confirmation Invoice.

4. Cancellation charges

More than 56 days: Loss of deposit. Between 55 – 42 days, 30% of the total rental will be charged. From 41 – 22 days 60% of total rental will be charged. Less than 21 days 100% of total the rental will be charged. A minimum cancellation charge of €95.00 applies to all cancellations. Cancellation must be notified by telephone as soon as possible and followed by written confirmation.

5. Our Right to Refuse

We reserve the right to refuse any booking and in exceptional circumstances, to cancel, modify or alter arrangements made for the Visitor. If a booking had to be cancelled, modified or altered by us we will make every effort to offer an alternative holiday. If the Visitor does not accept the alternative holiday offered, we will return to him/her any monies paid whereupon our liability will cease.

6. Change of Booking

There will be a fee of €30.00 for any transferred booking and bookings may not be transferred within one month prior to the Visitor's holiday. A transferred booking is one date to another. If the transfer also involves reducing the length of holiday e.g. from two weeks to one week, it will be regarded as a cancellation and will fall under our Holiday Cancellation Conditions.

7. Visitor Accommodation Limitation

Accommodation at all times is limited to the number of persons for whom the booking is made and the maximum number must not exceed the maximum number permitted in the property, for insurance reasons.

8. Joint bookings

Where two parties join forces to take a holiday property with Dunmore Escapes, the booking should be made in one name only – that person (the Visitor) to be responsible for all payments and any damage.

9. Services

All charges for gas, electricity and water services are included in holiday price.

10. Loss of Visitor Property

We cannot be held responsible for loss or damage to any belongings or for injury sustained by the Visitor or members of his/her party during their stay at the holiday property. We exclude liability for loss or damage to any belongings or for injury sustained to the Visitor or member of his/her party during their stay at the holiday property.

11. Right of Entry

Dunmore Escapes reserve the right to enter any property at any reasonable time on reasonable cause.

12. Visitor Obligations

The Visitor undertakes to keep the premises and all furniture fixtures and effects in the same state of repair and condition as at the commencement of the booking period (reasonable wear and tear excepted) and shall pay to us the value of any part of the premises furniture, fixtures, fittings and effects so destroyed or damaged. Breakages and damage should be reported as soon as possible.

13. Property Cleanliness

The Visitor and members of his/her party are asked to leave the accommodation clean and tidy. We reserve the right to make a charge for extra cleaning if the accommodation is not left in a satisfactory condition.

14. Family Occupation

The accommodation is designed for family use, not for youth groups or student parties. Sleeping in tents or motor vehicles adjacent to the accommodation is not permitted.

15. Advance Bookings

Properties can be booked at least a year in advance. It is advisable to book early to avoid disappointment, particularly over school holiday periods.

16. Access

Most properties have a car park for guests only. In the event of our Guests having day visitors we ask them to park on the road, if there is not enough parking spaces on the property.

17. Bicycles

If you bring a bicycle/s on holiday, please do not take them into the property.

18. Complaints

Every care is taken to ensure that all our properties are presented to visitors to a high standard. Should you find on arrival that there is a problem, or cause for complaint, please let us know immediately. Every effort will then be made to assist you. It is frustrating for all parties if you write after your holiday and tell us about a problem that could have been solved had we known at the time. We value every booking and want all visitors to enjoy their holidays and to return to Dunmore East.

TRAVEL INSURANCE

WE STRONGLY RECOMMEND YOU TAKE OUT A TRAVEL INSURANCE POLICY TO COVER YOU IN THE EVENT YOU HAVE TO CANCEL YOUR HOLIDAY